

FILED ELECTRONICALLY AND VIA OVERNIGHT DELIVERY

December 11, 2014

Debra Howland Executive Director and Secretary New Hampshire Public Utilities Commission 21 S. Fruit St., Suite 10 Concord, New Hampshire 03301-2429

Re: <u>Northern Utilities, Inc., Docket No. DG 11-196 – Emergency Response Odor</u> Call Report ("Report") for November 2014

Dear Director Howland:

Enclosed for filing on behalf of Northern Utilities, Inc. ("the Company") is the September 2014 Report in compliance with the terms of the Settlement Agreement ("Agreement") approved by the Commission in Order No. 25,390 on July 9, 2012 from Docket No. DG 11-196.

As set forth in the Agreement, this Company Report includes individual odor call response data for November 2014 as well as twelve months of accumulated historical odor call response data under the Emergency Response Standards. The accumulated monthly data for each Performance Measure is found on page 8 of the Report.

Please contact Christopher LeBlanc, at (603) 294-5166 if you need any additional information.

Respectfully submitted,

May H. K George H. Simmons Jr.

Enclosure

cc: Thomas P. Meissner Jr., Vice President USC Christopher LeBlanc, USC

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